

THANK GOD IT'S MONDAY!

Roxanne Emmerich



TGIM WEEKLY AUDIO: Fix Problems Fast & For Good

**Transcription*

Thank God It's Monday!™ Oh those problems...and what's even worse is those problems that won't go away! Well what if you reframed those problems as opportunities so you can fix them fast and for good?

Here's a five-step process:

First, identify the problem to be fixed. That's easy enough.

Second, frame it as a system problem and this is where most people go wrong. It's not a 'who' problem, but a 'what' problem. What needs to be fixed?

Number three, dive deep into two areas. First identify the root of the problem, and be clear and specific. If you are not clear and specific you will be stuck with this problem forever. Then next, be clear and specific about the outcome that you want.

Four, frame the problem as the system that will fix it by saying, "The solution is to create a system that will..." and then identify the specific outcome you want.

And then number five, create the specific step-by-step solution and identify who is responsible for what.

Or then again, you may want to create a sixth step, which is to celebrate your problem is solved and you never have to deal with it again. *It's easy time for easy street!*

Have a great Monday!

Roxanne

Roxanne Emmerich's Thank God It's Monday! How to Create a Workplace You and Your Customers Love climbed to #1 on Amazon's bestseller list and made the New York Times and Wall Street Journal bestseller lists—all in the first week of its release. Roxanne is renowned for her ability to transform "ho-hum" workplaces into dynamic, results-oriented, "bring-it-on" cultures. If you are not currently receiving the Thank God It's Monday e-zine and weekly audios, subscribe today at www.ThankGoditsMonday.com.

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