

THANK GOD IT'S MONDAY!

Roxanne Emmerich



TGIM WEEKLY AUDIO: Massive Corrective Action Plan

**Transcription*

Thank God It's Monday!™ Yep, you blew it. It happens to those of us who are mere mortals. We make mistakes...we miss deadlines... we just plain blow it sometimes. Contrary to popular belief, the next step after blowing it *isn't* to wallow in guilt and shame.

The next step is to express heartfelt concern to those impacted, and to provide them with your “massive corrective action plan” to get the task back on track or to make sure it never happens again. When you recover with ease, grace, and gusto, you will be trusted, loved and held in high esteem by your team members and clients.

Nobody expects you to be perfect...but they *do* expect you to show that you care. *So be prepared with your massive corrective action plan next time something goes wrong.*

Have a great Monday!

Roxanne

Roxanne Emmerich's Thank God It's Monday! How to Create a Workplace You and Your Customers Love climbed to #1 on Amazon's bestseller list and made the New York Times and Wall Street Journal bestseller lists—all in the first week of its release. Roxanne is renowned for her ability to transform “ho-hum” workplaces into dynamic, results-oriented, “bring-it-on” cultures. If you are not currently receiving the Thank God It's Monday e-zine and weekly audios, subscribe today at www.ThankGoditsMonday.com.

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